

Quality Policy

Crest Air Conditioning is committed to applying high standards in the provision of air conditioning equipment to appropriate Standards and also installation and maintenance services that meet the agreed requirements of our customers.

In order to achieve these high standards Crest Air Conditioning have established, and will maintain, an effective Quality Management System that emphasises the importance of:

- Meeting the requirements of AS / NZS ISO 9001: 2008
- Demonstrating the Company's ability to consistently provide products and services that meets the customers and applicable regulatory requirements.
- Enhance customer satisfaction through effective application of the system.
- To develop quality objectives that will adopt a continual improvement approach to the system.
- Monitoring the performance of the system through objective measurements and regularly review the suitability and effectiveness of the system.

All personnel within the organisation realise their responsibility for Quality and accept the requirement to conform to the procedures contained in the HSEQ Reference Manual and HSEQ Procedures Manual.

The Senior Management team and myself are fully committed to supporting the Quality Management System and a HSEQ Coordinator has been nominated with responsibility for implementation, effective operation and monitoring / reporting conditions to management.

Andrew Johnson
MANAGING DIRECTOR

REVISION DATE: 30th May, 2016