



crest

AIR CONDITIONING

always the complete solution

Apprenticeship Program



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About Crest

In 2025, Crest celebrated 45 years in operation in NSW and is one of the largest privately owned mechanical service companies in NSW. Founded on a strong customer service base, Crest has grown from strength to strength and is now considered a leader in the air conditioning industry across NSW.

Crest specialises in the design, supply, installation, service and maintenance of commercial and residential air conditioning and ventilation system within NSW and QLD.

Crest operates an established Service and Maintenance Division serving our NSW and QLD customer base. We pride ourselves in offering our customers a highly responsive and professional service.

With a team of reliable and experienced employees, Crest has the resources to undertake service, maintenance and installation of air conditioning, refrigeration, and ventilation systems on a variety of applications.

Within our Crest Mechanical Division, we support and offer a wide range of services to meet our client's needs. From commercial high rise, industrial mechanical ventilation, indoor pool centres, aged-care, hospitals, Universities, Schools and luxury residential applications. Our reputation for effective and quality installation is well founded and acknowledged by our substantial client and project base.

We are active members of the following organisations.



Our Values

At Crest, we embody the vision of *'always the complete solution,'* fostering a culture grounded in our core values, with a strong focus on customer service and quality.



What is the Air Conditioning and Refrigeration Trade?

What does a HVAC Technician do?

Heating, air conditioning, and refrigeration mechanics and installers – called HVAC Technicians – work on **heating, ventilation, cooling and refrigeration systems**.

These systems control the temperature, humidity, and overall air quality within all types of building structures such as:

- Schools
- Hospitals
- Indoor sports centres
- Commercial buildings
- High-rise Apartments
- Shopping centres.

The HVAC trade is **unique and diverse** and involves the use of specialist equipment and tools, following manufacturer instructions and interpreting plans.

The HVAC Technician **works closely with other trades** such as Electricians, Plumbers and Sheetmetal / Pipe Fitters.

Why choose this Trade?

An Air-Conditioning and Refrigeration apprenticeship is ideal if you have an **investigative mind** and like to undertake a variety of practical work and develop specialist skills.

An overview of some of the tasks of a qualified HVAC Technician:

- **Conduct assessments** on HVAC systems and provide advice to clients on energy efficient solutions
- **Upgrade, repair and recycle** the gas or fluid in HVAC systems with environmentally friendly refrigerants in line with government regulations and standards
- **Diagnose faults and breakdowns** of the equipment and perform repairs
- **Provide quotes** and estimates for installations, service and repairs
- **Install electrical components** and wiring
- **Inspect and test** HVACR systems and components



Air Conditioning and Refrigeration Apprenticeship

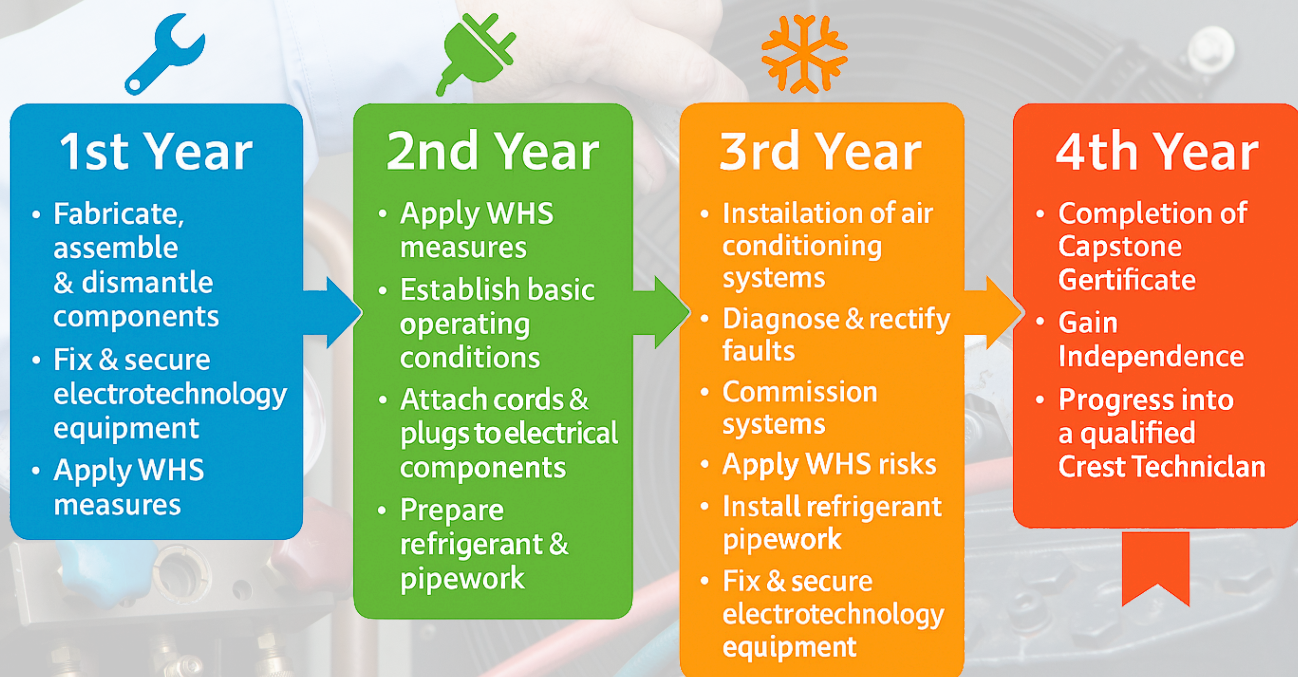
The Air Conditioning and Refrigeration Apprenticeship provides an **excellent pathway** to other careers within the trade such as Site Management and Project Management.

An apprenticeship in Air Conditioning and Refrigeration is a **four-year duration** and you are required to complete a Certificate III in Air Conditioning and Refrigeration, a nationally recognised qualification.

Crest will provide you with **on-the-job training** with qualified and experienced HVAC Technicians, support and supervision combined with one day a week of formal study at a TAFE Campus.

The diagram below outlines the subjects studied during your apprenticeship.

Subjects studied during your Apprenticeship



Why Choose an Apprenticeship at Crest?

At Crest, we believe our business is successful due to the **quality of our people**, so we strategically incorporate tailored **training and development** strategies in supporting each employee in building their career path. Crest believes our comprehensive training program leads to **highly trained and skilled apprentices**.

Benefits of Becoming an Apprentice



Job Security

Crest is one of the largest privately owned air conditioning companies, providing you with security of being able to complete your apprenticeship and gain a wealth of knowledge during your journey



Expert Support

Access to endless support during your apprenticeship with highly skilled and qualified technicians and managers to help guide you



Leaders in HVAC Innovation

Our company wide technical expertise and superiority in the Heating, Ventilation, Air Conditioning and Refrigeration (HVACR) industry allows us to grow our competitive edge.



Diverse Experience

Experience our unique Apprentice Rotation System which allows you to experience all aspects of the trade



Broad Industry Exposure

Exposure to a diverse number of industry applications including but not limited to, commercial office buildings, hospitals, schools, aged care facilities, luxury residential high rise buildings, residential applications



Thrive in a Supportive Culture

Become a member of our growing Crest culture and be able to pursue personal career goals

Crest Apprentice Rotation System

Explore, Learn and Grow with Crest

Our vision of **"always the complete solution"** enables us to provide an Apprentice Rotation System which allows you to experience all aspects of your trade.

As you journey through the Rotation System and gain exposure to all facets of the business, you will be able to commence making informed decisions and having meaningful conversations around which direction you would like your career to advance within Crest.

Our Rotation System offers you exciting and challenging positions within different areas of Crest on completion of your apprenticeship.



Career Support at Crest



Point of Contact

Throughout your apprenticeship, you will have one primary contact person to assist and support you with any issues or questions you may have



Induction

Commence employment with Crest as an apprentice and complete Crest's induction program. You will be introduced to our Crest team and then allocated a Tradesman "Buddy" who will support you during your apprenticeship



Training

During the initial first months of your apprenticeship, Crest holds group training sessions to enable you to meet and interact with other Crest apprentices. Items outlined in these training sessions include Crest Values, safety, AC designing, drafting & essential services and employees expectations



Rotation System

Crest's Apprentice Rotation System provides you with the opportunity to experience all aspects of the trade. Each rotation is for a 4 month period and will support your TAFE study and your career progression, encouraging you to continue to meet your career goals



Manager Support

Your Manager will monitor and oversee your progress through on site visits and phone contact. Your Manager will supervise your practical progress, sign off competency and outline experience and skills gained



TAFE

You will attend a TAFE information and enrolment day. Once the TAFE year commences, you will attend TAFE one day per week during term time for formal study.



Apprenticeship Support Australia

This organisation aims to support you through every stage of your apprenticeship and will provide ongoing support. Crest has built a strong working relationship with Apprenticeship Support Australia.

For additional information, visit www.apprenticeshipsupport.com.au. A meeting is arranged with Apprenticeship Support Australia who formally sign you up to your apprenticeship.



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